

Are you ready for an amazing opportunity to join an innovative agency and make positive change in your community?

Position Title:

Who is Interaction?

Interaction: Youth Services and Restorative Justice has been a highly-respected part of the Windham County of Vermont community since 1972. Our mission: working together to build resilience and be a catalyst for change. Interaction is a supportive, creative, dynamic workplace.

How will I make a difference?

The Youth and Young Adult Case Manager plays a key role in Interaction's mission to support youth and families to thrive in their communities. This position is housed within the Youth Programs department and works closely with other youth and young adult case managers, clinical services, and community partners to provide collaborative, comprehensive services. This role provides case management to 8-10 youth and young adults, supporting them to: build goals and skills based on their strengths; navigate challenges and barriers; foster healthy community and connection; access basic needs resources; complete their education; and maintain employment and housing.

Responsibilities Overview:

Youth case management:

- Maintain a caseload of 8-10 youth and young adults, providing case management services related to housing, education, employment, health services, general well-being, transitioning to independence, etc.
- Facilitate in depth assessments and screenings with newly referred youth and young adults
- Work with youth, and families if appropriate, to develop youth-led goals
- Refer youth and families to internal and external clinical supports as needed
- Share in responsibility for after hours support to youth and families through on-call rotations

Effective administration:

- Maintain up to date file documentation per statewide guidelines and Medicaid funded requirements

Cultivate intra and inter-agency collaboration:

- Attend and contribute to regular meetings with community service providers
- Participate in building a team culture of collaboration and shared ownership within Youth Programs

Can I see myself here?

We have found that our staff at Interaction succeed when they:

- Think systemically
- Value feedback
- Are highly organized
- Are passionate about justice and believe that everyone deserves to have their needs met
- Value collaboration that comes from working on a team
- Are tenacious problem-solvers
- Have a sense of humor and find creative ways to implement ideas
- Can change priorities quickly

Additional Information

Applicants should ideally have the following skills:

- Experience in collaborative service delivery that values youth voice and input in all facets of service
- Skilled at crisis intervention work; able to respond with intention
- Ability to think systemically while working with individuals, particularly with insight into how systemic barriers may impact youth
- Understands and incorporates restorative practices principles into the work
- Is solution-oriented, takes initiative and engages others in thoughtful, creative problem-solving and program implementation
- Able to build relationships with young people, families and community partners that are rooted in empathy and mutual accountability
- Understands that systems-change needs to be rooted in both pragmatism and idealism

How can I be considered for the position?

You can be considered for this position if you meet the following qualifications:

- This position requires a BA/BS OR equivalent amount of education, training, work experience and/or lived experience
- One year of experience working with adolescents and young adults.
- This is a field position and frequent travel is required, including client transport. Reliable transportation and comprehensive insurance is required.

To Apply: Send resume and cover letter to HumanResources@interactionvt.org. We will be reviewing applications on a rolling basis.

This position is full-time at 37.5 hours per week.

Compensation: \$22/hr and comprehensive benefits.

Interaction works in partnership with United Nurses & Allied Professionals, Local 5050, and this position is included in the collective bargaining agreement.